TOUCH-TONE REMITTANCE INSTRUCTIONS

Servicer Name: _____

Date Remitted: _____

1.   Call 1-800-669-6996

2.   **System:**   "Welcome. Please enter your ID."
     Servicer: Enter the appropriate identification number followed by #.
     NOTE: Your ID number must be entered in the following format:
                    99999*99999*999 (64152*Location Number*Password)

3.   **System:**   "Welcome to the Texas Treasury Financial Network. Enter value for field
                    (1) Remittance Amount." _____
     Servicer: Enter the total remittance amount followed by #.
     NOTE: Use the asterisk (*) for the decimal point.

4.   **System:**   "Remittance Amount is _____. Is that correct?"
     NOTE: Data reported for each field will be repeated by the system.
                    If the data is correct, press 1 then # to continue. If incorrect, press * then # to re-
                    enter the correct data.

5.   **System:**   "Enter Value for field (2) Bond Series." _____
     Servicer: Enter the proper number followed by #.
     NOTE: Bond Series types are as follows:

6.   **System:**   "Enter value for field (3) Type of Remittance."_____
     Servicer: Enter proper code followed by #.
                    1 = Regular 2 = Paid in Full   3 = Foreclosure 4 = Penalty

7.   **System:**   "Enter value for field (4) Reporting Period." _____
     Servicer: Enter the reporting period followed by # (MMDDYY).

8.   **System:**   "Enter value for field (5)
                    Loan Number."_____
     Servicer: Enter the Nationstar Mortgage LLC Master Servicing loan number followed by #.
     NOTE: This is a required field if Type of Remittance is a 2 or 3.
                    Enter # if transaction is a regular remittance.

9.   **System:**   "Transaction is complete. Trace Number is _____."
     NOTE: Please record the trace number for future reference.

Please forward a copy of this call-in to Nationstar Mortgage LLC, Master Servicing Division. Do not send any documentation or checks to the Veterans Land Board.